Electronic Patent Application Fee Transmittal							
Application Number:	09	09690566					
Filing Date:	17-	17-Oct-2000					
Title of Invention:		SYSTEM AND METHOD FOR DETERMINING AND REDUCING CUSTOMER SERVICE IMPACT					
First Named Inventor/Applicant Name:	Mi	Michael P. Lilly					
Filer:	Bru	Bruce D. George/rachel mcguinness					
Attorney Docket Number:	11	119645-00103.118					
Filed as Large Entity							
Utility under 35 USC 111(a) Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total ii USD(\$)		
Basic Filing:				ı			
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
Extension-of-Time:							
Extension - 2 months with \$0 paid		1252	1	490	490		

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Request for continued examination	1801	1	810	810
	Tot	1300		